

November 2016

**MEMBER ALERT**

Water Corporation removes manual application forms

Water Corporation has an online authorisation and approval system called BuilderNet, which is used for building notifications, water service applications, sewer connection applications and requests for e-plans.

From 1 January 2017, the manual application forms were no longer accepted as Water Corporation switches solely to BuilderNet.

The online system has already proved very popular since it was launched 10 years ago, with nearly 8 out of 10 people using the system to lodge their applications, which can be done 24 hours a day, seven days a week.

If assistance is required when lodging an application, a customer service representative via BuilderNet Helpline (08) 9424 8411 will be available Monday to Friday (8am to 5pm).

By removing manual applications forms from the authorisation and approval process, Water Corporation expects to speed up application authorisations and approvals.

For more information visit Water Corporation's website www.watercorporation.com.au